

Summary report of Feedback (2020-21)

The institution has continuous monitoring system regarding feedback from its every stakeholder, such as students, teachers, parents, employers and alumni. The IQAC is the main guiding body who supervises the mechanism of feedback collection, analyze them and taken action as per requirement. There is a set of questionnaire for each type of stakeholder and they put their feedback through this questionnaire. In the year 2020-21 we witnessed a severe disaster that is Covid Pandemic which had a grave impact on human life; every stakeholder had faced the crisis. The College is situated in a rural area and agriculture is main source of income and most of the students comes from farmer family and some of them has no own land for farming, they are simply agricultural labour or daily wage earner. So the financial condition of students and parents both was worst. During the lockdown period the academic as well as administrative activities was run through online mode. So, it was really tough for them to afford costly net pack for regular class and other activities and their parents are not very tech savvy. So, it is quite tough to collect on line feedback in this period. The institution took necessary steps to collect feedback by Telephonic conversation in possible manner. The biggest difficulty during this period was physical absence of students and other stakeholders also. So it is mere impossible to follow feedback collection, analysis and taken action rigorously. The college authority set a direction through the feedback committee to collect data from its stakeholders through telephonic method. Individual teachers (Mentor) contact their students (Mentee) and their parents through telephone and try to locate their problems or difficulties about study and other matters. This was the most effective way to collect responses in this Covid period Rest of the stakeholders were accessible and institution collect their feedback online or offline which ones was possible .